

## Douglas A. Glass Curriculum vitae 2010

### Employment:

Glass Mediations, San Diego, CA 2001–Present: Selected as the mediator in over 2,600 cases since becoming a full-time mediator in 2001. The mediations conducted have been litigated and pre-litigated cases involving real estate, business, employment, personal injuries, insurance, professional negligence, construction defects, contractor disputes, collection matters, consumer claims, Native American sovereign immunity, family disputes, and probate disputes.

Real Estate Cases: Residential non-disclosure against sellers, brokers, home inspectors, termite inspectors, mortgage brokers, and appraisers; loan fraud; water intrusion/mold; buyer vs. seller; breach of fiduciary duty; commission disputes; insurance coverage questions; title issues; commercial and residential lease disputes; subdivisions; condo conversions; trees; fences; views; commercial transaction issues; partnership/joint venture dissolutions; Homeowner Association issues; CC&R enforcement; deposit disputes; partition actions; easements; encroachments; adverse possession; trespass; drainage issues; and boundary disputes.

Business Cases: Bank fraud; employee embezzlement; contract disputes; partnership dissolution; shareholder claims; entity dissolutions/accountings; investment fraud; purchase/sale agreements; copyright/patent disputes; intellectual property disputes; commercial sales; foreign investments; lender/borrower liability; and breach of contract.

Employment Cases: Sexual harassment; wrongful termination; retaliation; constructive discharge; wage and hour class action; wage and hour individual; overtime; meal and rest breaks; commission disputes; sexual abuse; age discrimination; disability discrimination; race discrimination; gender discrimination; misclassifications; and fraudulent inducement.

Personal Injury Cases: Wrongful death; auto; premises liability; trip/slip and fall; motorcycles; bicycles; assault/battery; rape/molestation; Native American sovereign immunity; police misconduct; civil rights violations; intermediate care facilities; nursing homes; hospitals; worker's compensation; and construction site accidents.

Insurance Cases: Bad faith; Fire loss; Water loss; Coverage; Subrogation; Duty to defend; indemnity; and Additional Insureds.

Professional Negligence Cases: Medical Malpractice; Dental Malpractice; Legal Malpractice; Design Professionals; Contractors; and Real Estate Professionals (brokers, appraisers, inspectors, and lenders),

Construction Defect Cases: Condominiums; Single Family; and Commercial.

Contractor Dispute Cases: Remodels; Custom Homes; Mechanic's Liens; Bond claims; Public Works projects; Water Districts; Municipalities; and Utility Companies.

Collection Cases: Notes; Retail Sales; Judgments; Commercial loans; and Consumer debt.

Consumer Claims: Unfair Business Practices; Lemon Law disputes; Auto Repair claims; Automobile financing; Unruh Act; Consumer loans and financing disputes.

Native American Sovereign Immunity Cases: Personal injury claims on reservation land; health care coverage; and direct claims against tribal members.

Family Disputes: Only those claims or matters directly related to real estate and/or business disputes.

Probate Disputes: Only those claims or matters directly related to real estate and/or business disputes.

Law Offices of Douglas A. Glass, San Diego, CA 1984–2001: Multi-disciplinary practice representing plaintiffs (60%) and defendants (40%) in a wide range of cases.

Law Offices of Frank V. Crudo, San Diego, CA 1984: Plaintiff's personal injury law firm with emphasis on auto accidents, construction accidents, and negligently caused injuries.

Gibson & Kennerson, San Diego, CA 1982–1984: Insurance defense law firm with emphasis on construction defects, personal injury, and professional negligence.

#### Honors and Awards:

Best Lawyers in America® 2010 Edition – Alternative Dispute Resolution

AV rated by Martindale–Hubbell

Outstanding Trial Lawyer Award, Consumer Attorneys of San Diego 1997

President, Association for Conflict Resolution – San Diego Chapter 2004

President, California Western School of Law Alumni Association – 1992–1994

Board of Directors, ACR – San Diego Chapter 2001–2003

Board of Directors, Consumer Attorneys of San Diego 2000  
Co-founder, Association for Dispute Resolution – San Diego, Inc. 2004

**MEMBERSHIPS:**

San Diego Superior Court Civil Mediation Panel  
Association for Dispute Resolution – San Diego, Inc.  
California Dispute Resolution Council  
Southern California Mediation Association

**Education:**

University of California, Santa Barbara (attended 1972–1974)  
San Diego State University, Bachelor of Science (Business Administration) 1977  
California Western School of Law, San Diego, CA Juris Doctor 1982

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